



## TICKET POLICY 2010

1. Tickets are Non-Refundable
2. Tickets must be paid in full via the booking office upon purchase.
3. No tickets or bookings will be held or taken without full payment.
4. All patrons over the age of 2, must purchase a ticket
5. We advise parental supervision at all times for minors. No responsibility will be taken by PRIMA.
6. Once full capacity has been reached for any performance, no exceptions will be made for any additional tickets.
7. Payments must be made to the bookings office. We accept cash, cheque, money order or bank cheque – or through the merchant credit card company of choice via the internet or phone.
8. A surcharge will be set by the bookings office for all credit card purchases.
9. Bookings will not be made within 24 hours of the performance, unless seating is available.
10. The Management reserved the right to deny admission to any person who appears to be under the influence of drugs or excessive alcohol, or for disruptive behavior.
11. The right is reserved to vary advertised programmes and prices. Seating arrangements are arranged for all performances. Requested seating is not guaranteed.
12. Complimentary tickets are at the discretion of the Executive and Marketing Committee.
13. Due to copyright laws and restrictions, audio and video recording equipment may not be used at any time during PRIMA productions.
14. PRIMA venues are fully licensed - NO BYO - Drinks are not included in the ticket price unless otherwise stated.
15. Please advise if seating is required for larger persons or wheel chairs in order for your seating needs to be met.
16. For theatre restaurants - please advise of any specific dietary requirements within 48 hours prior to performance.
17. PRIMA will not be held liable for any damage, loss or theft of personal belongings.